

Clinical Audit Support Centre Present



LEARN AT LUNCH 18: VUCA: VOLATILE, UNCERTAIN, COMPLEX & AMBIGUOUS 23.11.21 @ 12.30pm

VUCA is a fashionable acronym invented by the US military in 2000 to describe 21st century life. It has come true! This Learn at Lunch is about how people in the clinical audit and QI community stay sane when the world ambushes your (working) life... and how to prepare mentally for this!

Nearly half the talk will be finding out how colleagues cope (or not). All attendees will be sent a post-event resource pack. One or two of the ideas/conversations about professional and personal capability in this session could possibly change your life in minor or even major ways!

Zoom Code: 894 4146 8396: Passcode: 254077



Tim Sims

Tim works across the National Health Service. He works with the United Nations. He has experience working in many different parts of the world, including the Middle East.

Tim has been a quality improvement evaluator and consultant to the Royal College of Psychiatrists. A number of years ago he was part of a team that evaluated the work of HQIP.



3 key elements of this Learn at Lunch

- 1/Options for supporting your teams to cope and deal with chaos
- 2/Working with stressed and stroppy people
- 3/The ways we can handle unpredictability: both personally and professionally.