

Case study #9



Work with Practice Index
Creation of MyPPG website
www.myppg.co.uk

Background

The Clinical Audit Support Centre have always been fascinated by the concept of patient involvement. Those working in clinical audit will be aware of the long stated initiatives and challenges from the early 1990s to get patients directly engaged in clinical audit.

With this in mind, as part of her Masters degree at Birmingham University, Tracy Ruthven focused her dissertation on patient participation in clinical audit.

In more recent years, Stephen Ashmore has taken up a number of voluntary positions in the NHS. From 2013-16 Stephen chaired the Patient Participation Group (PPG) at Merridale Medical Practice in Leicester.

Since 2017 Stephen has been a PPG member at Hockley Farm practice in Leicester and his involvement on both groups has given him a great insight into how patients can be directly involved in the NHS.

myPPG website

Building on his PPG work, Stephen approached members of the Practice Index team, who have created an excellent and highly popular online resource for managers working in GP surgeries. Stephen recommended that an online resource could be created to enable PPGs to better communicate and share ideas, materials and resources. The website is now well established and key features include:

- A simple to use discussion board
- Capacity to share key documents, e.g. minutes
- Opportunity to create polls to gauge opinion
- Ability to create questionnaires to elicit feedback
- Access to a national forum, therefore enabling PPG members to communicate and share ideas beyond their local setting.

Would you like to help
improve your GP
practice services?



Have
your say,
register
today!

Join your PPG today!

To register please visit
www.myppg.co.uk/register

