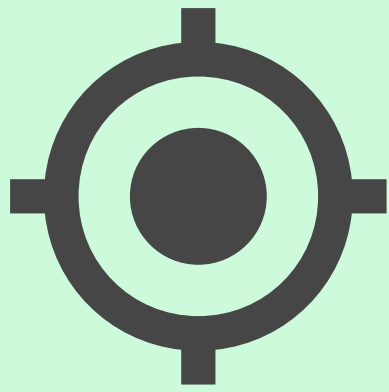


# Freedom to Speak Up Guardians Factsheet



## What?



**Practice requirements** ✓

The practice needs to review its approach to how concerns are raised by staff members. Many practices already have a complaints policy for patients and a whistleblowing policy for staff to use. The Freedom to Speak Up requirements relate to staff members being able to safely raise concerns. Practices need to ensure they are compliant by the end of September 2017.

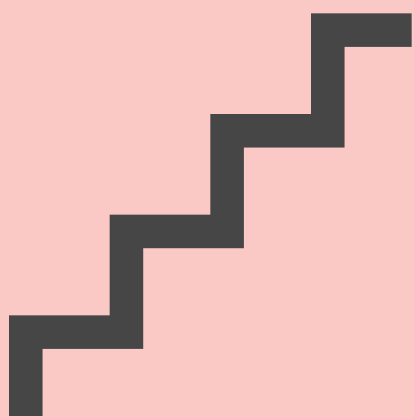
## Why?



**The review** ✓

After high profile problems in some NHS organisations a Freedom to Speak Up review was conducted in 2015 by Sir Robert Francis (Chair of the Mid-Staffordshire Public Enquiries). The review found that healthcare staff do not always feel confident to raise concerns about their organisation. Whilst NHS England know that many primary care providers already have established whistleblowing procedures in place it has now been agreed that practices should be Freedom to Speak Up compliant.

## How?



**Must do's** ✓

Practices need to include Freedom to Speak Up requirements in their whistleblowing policies. A Freedom to Speak Up Guardian needs to be appointed. This person can be an existing member of staff but must be independent of the line management chain and not the direct employer. Clinical Audit Support Centre will be running a SEA training workshop incorporating best practice information about FTSU. Please contact us for details via: [info@clinicalauditsupport.com](mailto:info@clinicalauditsupport.com)