

Root Cause Analysis

NPSA's seven-step process



Gather the information and evidence



Analyse the information to establish the factors that contributed to the incident and the root causes



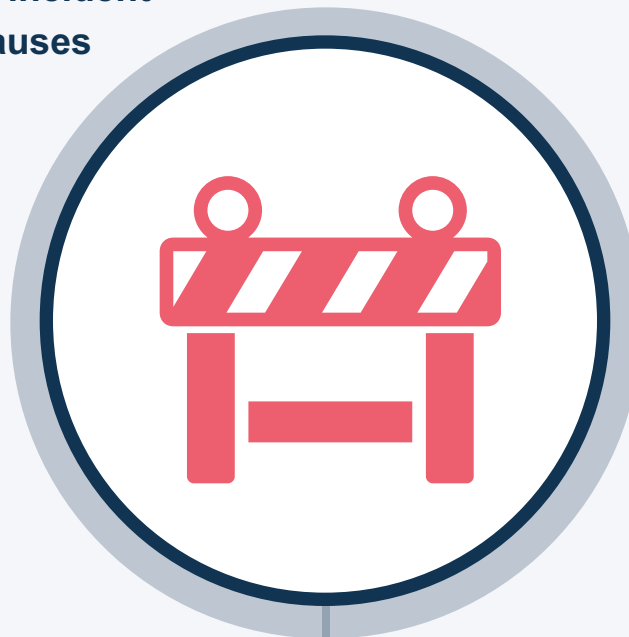
Develop solutions and an action plan for implementation of the recommendations



Identify which patient safety incidents should be investigated and determine the level of investigation required



Map the chronology of events



Identify barriers that should have been in place and/or failed



Complete a report and share lessons learned

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