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Examples

of outstanding Patient Participation Groups (PPGs)

1



Community Projects

'The practice's patient participation group was actively engaged in a compassionate community project and actively assisted staff by providing support to recently bereaved and to carers of patients with dementia'.

Marden Medical Practice, Shrewsbury

2



Plan educational events

'Each year the PPG would meet and arrange a programme of events for the forthcoming year. Topics included: living with Alzheimers's, an introduction to yoga, living with diabetes, bowel cancer screening, services for patients who fall and minor illness advice from the local chemist'.

Frances Street Medical Centre, Doncaster

3



Fund raising

'The PPG helped to fund spirometry equipment, a dermatoscope and ECG machines so that this could be done at the practice rather than patients having to travel to Stroud'.

Dr Weir and Partners, Stroud

4



Turn listening into action

'The practice listened to the PPG: for example. the practice had renewed the upholstery and changed seating in the waiting room further to feedback received via the PPG. Further to concerns being raised about displaying patient names in the reception area, a system had been implemented to restrict this where deemed appropriate'.

Giltbrook Surgery, Nottingham

5



Collaborate and make partnerships

'The PPG linked patients with an Age UK project and enabled patients to obtain grab rails, smoke alarms, carer's packs, etc. The PPG worked with a transport provider to carry elderly residents in care homes to school musical productions'.

Bramcote Surgery, Nottingham