



## COPD: Who cares matters

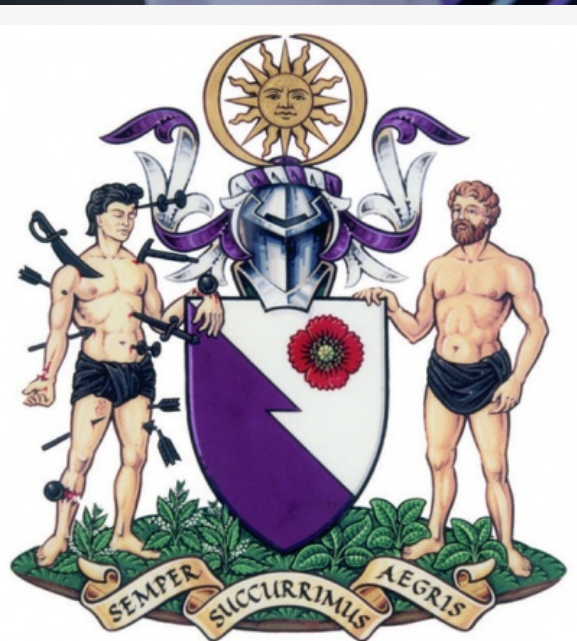
National Chronic Obstructive Pulmonary Disease (COPD) Audit Programme: Clinical audit of COPD exacerbations admitted to acute units in England and Wales 2014

National clinical audit report  
February 2015

Prepared by:



Examined by:



# Benefits of undertaking National Clinical Audit

**1. Benchmarking/comparison:** when asked to identify the single best attribute of NCAs, 'benchmarking' was the word used most often. Indeed, 56% of respondents mentioned 'benchmarking' or versions of the word 'compare'. Examples of comments were: 'ability to benchmark', 'being able to benchmark against other providers', 'being able to compare results', 'benchmarking against other Trusts', 'comparing our Trust against others', 'the ability to benchmark performance against other Trusts', etc. Interestingly, we found huge similarities for the survey data in 2018 and 2019. It is clear that those who take part in national clinical audits view benchmarking as the main benefit.

**2. Improvements in care:** 10% of all comments received featured variations of the word 'improve'. For example: 'identify recommendations for health care improvements', 'data to support local improvement', 'their [NCAs] ability to focus on outliers to drive improvements', 'they [NCAs] can be used as a driver for local improvement', 'they [NCAs] can be used as a motivation to drive improvement', etc.

**3. Other comments:** it was clear from our analysis of the free-text comments for this question, that benchmarking led the way, with improvement a clear, but very distant second. We encourage you to take a look at all the comments via our main report in order to see if you can identify further themes. For us, other comments as per NCA benefits that stood out were: 'large dataset', 'pre-determined [audit] tools (when they are robust)', 'highlights inequalities / identifies poor practice', and 'the focus they [NCAs] provide for national standards at a local level'. But there are lots of other comments for you to review.