



COPD: Who cares matters

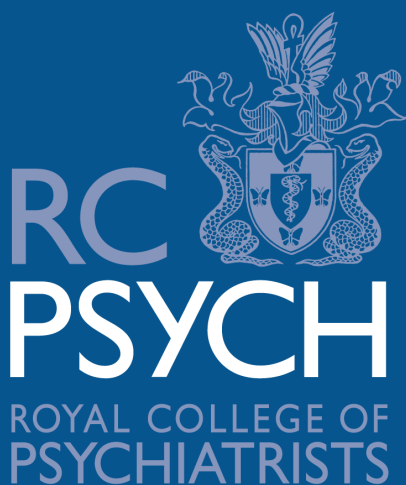
National Chronic Obstructive Pulmonary Disease (COPD) Audit Programme: Clinical audit of COPD exacerbations admitted to acute units in England and Wales 2014

National clinical audit report
February 2015

Prepared by:



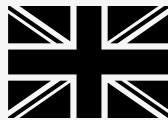
Endorsed by:



Benefits of undertaking National Clinical Audit



1. Benchmarking/comparison: when asked to identify the single best attribute of NCAs, 'benchmarking' was the word used most often by a considerable margin! Many comments like "enables local results to be benchmarked nationally" and "benchmarking against other Trusts". In a similar vein, the word "compare" was noted extensively. For example: "ability to compare" and "ability to compare our performance across the country and benchmark the quality of care".



2. National overview: a number of respondents noted that NCA's provide the 'bigger picture' in terms of how care is delivered overall. Comments included "get a full picture of how we are performing across the nation" and "gives national picture".



3. Standardised audit tools: some responses focused on the fact that NCAs ensure participants use the same/pre-determined tools and resources. Comments like "tools already designed" and "everyone working towards the same standards".



4. Increased profile: some respondents noted the capacity of NCAs to have an impact locally and nationally in terms of heightening awareness of clinical audit. Feedback included: "NCAs are given the full attention by the Medical Director" and "the final publication appears to be of interest to local commissioners".



5. Improvements in care: some positive comments were registered suggesting that NCAs improve patient care. For example: "[NCAs] provide a national comparison which promotes improvement amongst Trusts" and "they [NCAs] ensure that improvements are made".

