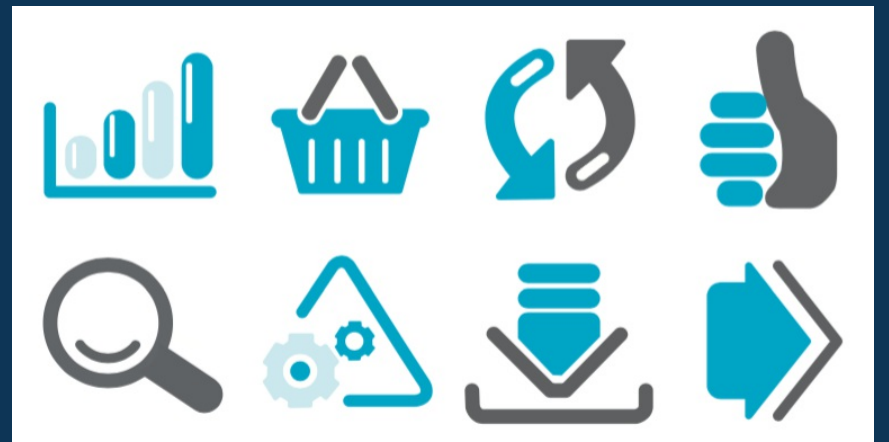


# Advanced Clinical Audit Feedback



Results from our 2014 online survey of accredited learners

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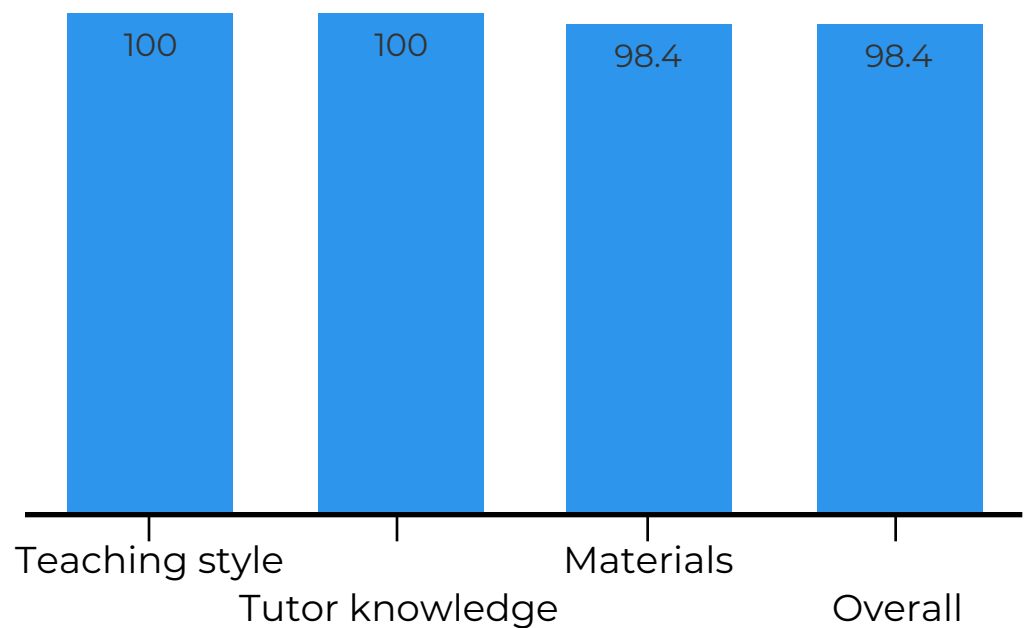
## Background and findings

In 2014 the Clinical Audit Support Centre contacted all learners that had completed the Advanced Clinical Audit course since 2007 and gained the associated certification from the Open College Network.

Learners were invited to rate the course on a number of different levels: delivery and content, value for money, the importance of the associated accreditation, post-course confidence in audit, etc. Feedback from learners was overwhelmingly positive, although a number of useful suggestions were made that we have listened to in order to further improve course delivery. Comments from learners included:

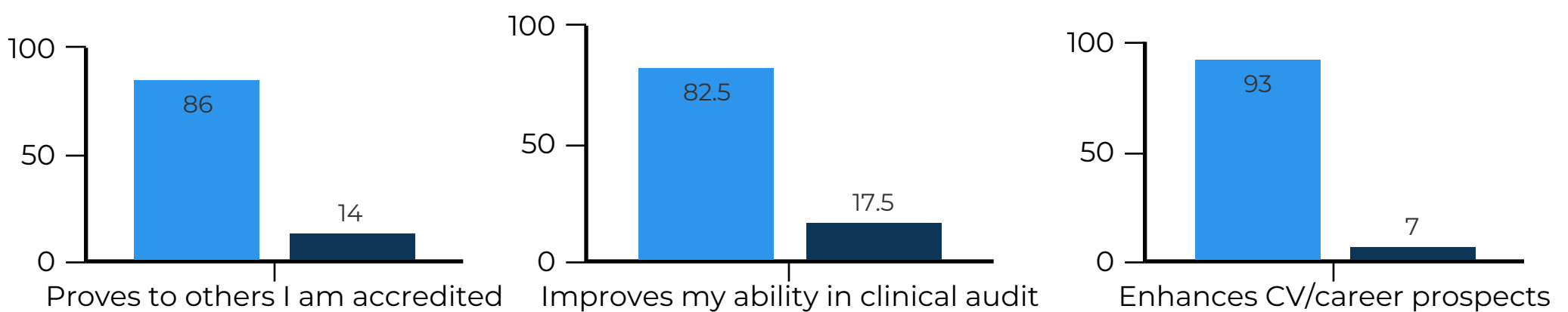
- 'The course was fantastic - practical tasks were fun'
- 'This accreditation provides tangible demonstration of knowledge'
- 'The course is appropriate for anyone with any level of audit knowledge.'

% learners rating course delivery 'good'/'very good'

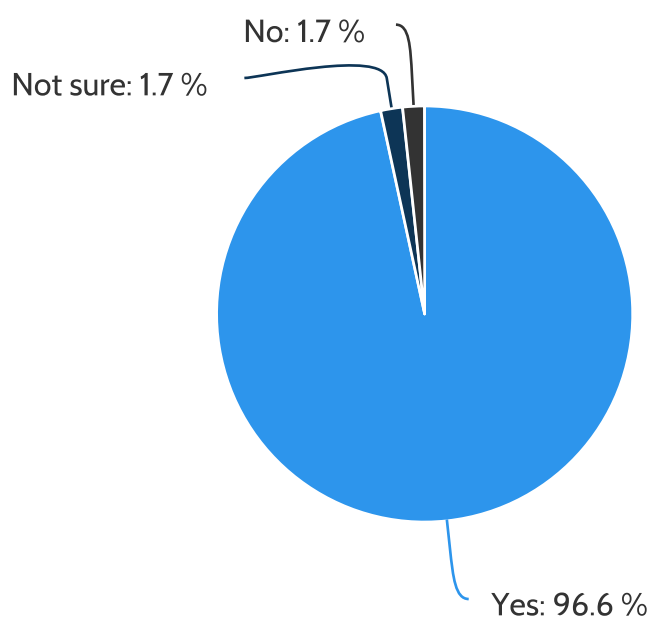


## IMPORTANCE AND VALUE OF THE COURSE ACCREDITATION

All CASC courses are accredited by the Open College Network (West Midlands Region). This ensures delivery and content is externally assessed and approved. Learners are able to obtain the associated course accreditation by completing a post-course assignment that takes on average 5-6 hours per learner. The graphs below provide feedback from learners in terms of how they value the accreditation (light blue is positive):



## CONFIDENCE IN CLINICAL AUDIT

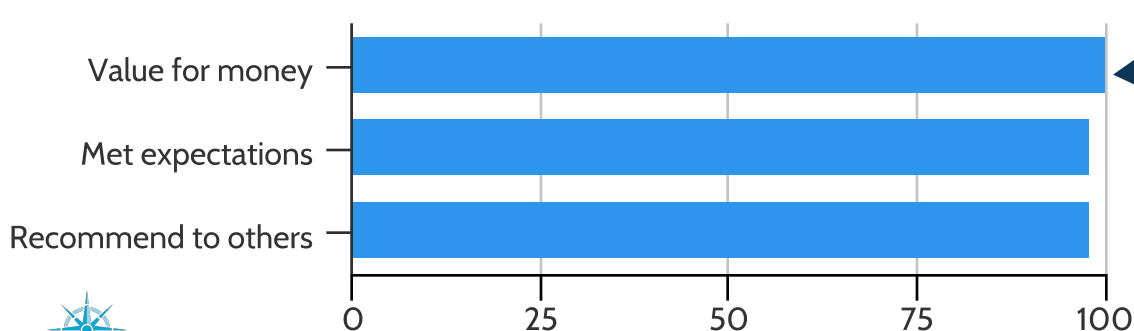


'Thank you [the training] has proved most valuable in setting up our audit service'

'[The course] has given me confidence to work in clinical audit having no training prior to this'

'I was very new to clinical audit so this was really useful - it made me realise senior staff sometimes don't really fully understand audit so it has made me much more confident in my own practice.'

## KEY INDICATORS



'Excellent tutors with great knowledge and teaching techniques'

'This was an excellent course that surpassed my expectations. I think the content, structure and delivery was just right. Also class size and location.'