



## ***Significant Event Audit & Root Cause Analysis in a day!***

As part of his review into patient safety in the NHS, Don Berwick recommended that all healthcare professionals including managers and executives should aim for a 'a mastery of quality and patient safety sciences'. This one-day course provides a rapid introduction of how to effectively use and conduct Significant Event Audit (SEA) and Root Cause Analysis (RCA). These are two established risk management techniques to assist with learning and improving. All healthcare staff have a responsibility to report and learn from patient safety incidents. Doctors are expected to review significant events with their appraiser as part of revalidation. Whilst RCA is commonly used by healthcare teams to investigate incidents and action plan for improvement. The course is interactive, practical and fast-paced to cover the merits of both approaches.

-  **LEARNERS** are provided with a comprehensive pack of SEA and RCA resources
-  **UNDERSTAND** each technique in full with interactive exercises and real-life examples
-  **PRACTICAL** experience of SEA tools and RCA techniques e.g. timelines and five whys
-  **TUTORS** focus on the ability to use each approach effectively and describe the benefits
-  **ACCREDITATION** provides a qualification that is valid for revalidation
-  **APPROVED 99%** of learners would recommend it to others.

### **ARRANGING THE COURSE IN YOUR ORGANISATION**

The course is typically delivered in-house to a healthcare team. Or we welcome groups of local organisations that club together to share the cost of the in-house training. This approach often works effectively as learners can share ideas and experiences. All learners receive certificates of attendance and learners can complete a short paper to gain the associated accreditation. Please contact us to discuss your requirements and costs.



To register your interest in the course please contact [info@clinicalauditsupport.com](mailto:info@clinicalauditsupport.com)  
To speak to a member of the Clinical Audit Support Centre please telephone 0116 2643411